



04201 State Route 576 • Bryan Ohio 43506
Ph. 419-636-6967 • Fax 419-636-0194
www.nwohiopropane.com

PAYMENT OPTIONS

Charge Delivery (with approved credit):

This payment option is only available for Auto-Fill customers and Will-Call customers with an approved credit application.

- Payment is due within 15 days of receipt of your bill.
- Finance charges assessed after 30 days: 1.5% monthly (18% per year).

Budget Plan (with approved credit):

This payment option is only available with an approved credit application.

- Equal monthly payments will be calculated in July at which time billing will begin. A budget recalculation will be performed mid-January. The following June will be the true-up month.
- A statement is sent at the beginning of each month, showing the budget amount due.
- Customers wishing to continue in the Budget Plan in subsequent years will receive a new Budget Plan Agreement annually, which will contain any change in the monthly rate. This new Budget Plan Agreement must be returned by June 15.
- Budget Plan customers are automatically placed on and must remain on Auto-Fill.
- Payment is due by the 20th of each month. You will be removed from the Budget Plan program for late payment, and a finance charge will be added to the outstanding balance. Your account will then be on a Will-Call delivery status.
- Non-propane purchases not included.

Cash in Advance:

Customers are allowed to put cash on their account at any time to establish their own line of credit.

- A minimum delivery quantity will apply.
- Will-Call accounts are required to request a refill when the tank reads approximate 30% and must allow up to 5 business days for delivery.
- Money placed on the account is non-refundable and will be used for purchases from NW Ohio Propane only.

Accepted Payment Methods:

- Cash, check, credit card (Discover/Master Card/Visa/American Express).
- Stop by our customer office at 04125 State Route 576, Bryan.
- Call our office at 419-636-6967 during normal business hours to pay by debit/credit card.
- Mail payment to PO Box 547, Bryan, OH 43506.
- Sign up for Automatic Bill payment. For customers enrolled in the Budget Plan, payment will be withdrawn on or about the 20th of the month and for all other customers payment will be withdrawn as a single full payment per fill on the date of delivery.
- Pay using our convenient online pay portal.