



your local propane partner

Authorization for Automatic Bill Payment

AUTOMATIC BILL PAYMENT

Please complete this form and return

CUSTOMER INFORMATION

Name _____ Phone _____

Address _____ City _____ State _____ Zip Code _____

NWOP Account Number _____

BANK ACCOUNT INFORMATION

Credit Card: DISCOVER MASTERCARD VISA AMERICAN EXPRESS

Account # _____ EXP _____

I authorize NW Ohio Propane, LLC. to instruct my financial institution/credit card company to make my payment from the account listed. I understand that this will occur on a monthly basis on or about the 20th of every month for customers enrolled in the Budget Plan or as a single full payment per fill on the date of delivery for all other customers. I recognize that this Automatic Bill Payment program does not include typical credit card chargeback rights and procedures and that I will contact NW Ohio Propane directly concerning billing disputes. This authorization will remain in effect until I notify NW Ohio Propane in writing, to cancel the Automatic Bill Payment.

Signature _____ Date _____

SAVE TIME AND MONEY

You can pay your propane bill on time without writing a check.



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04201 State Route 576
Bryan, Ohio 43506
(419) 636-NWOP (6967)
(844) 636-NWOP (6967)

PAY YOUR BILL AUTOMATICALLY - WITHOUT WRITING A CHECK

It's a convenient, easy way to pay your propane bill – without writing a check. You save the cost of a check, postage, inconvenience, and the possibility of forgetting to pay. Join today!

How do I sign up for Automatic Bill Payment?

Simply complete the request form with this brochure, sign it and mail to: NW Ohio Propane, P.O. Box 547, Bryan, OH 43506.

How will I know the amount of my bill?

NW Ohio Propane “Budget Customers” will receive a monthly billing statement at the beginning of each month. The amount due will be charged to your card on the 20th of that month. If the 20th falls on a non-working day, the amount will be charged on the first working day after the 20th.

NW Ohio Propane “Will Call Customers” will have a bill left at the house by the driver upon delivery. The full amount due will be charged to your card on the date of delivery, or the following business day.

What if I have questions about my bill?

You should call NW Ohio Propane with any concerns about your bill upon receipt. Do not call your financial institution or credit card company.

What if there isn't enough money in my account?

If there are not sufficient funds, the transaction will be treated like a “bounced” check or an over-limit charge, and there may be additional charges from your bank or credit card company and NW Ohio Propane.

How will I know the bill has been paid?

The fund transfer will be itemized on the monthly account statement you receive from your bank or credit card company.

Is there a charge for this service?

NW Ohio Propane does not charge its customers for automatic bill payment. It is best to ask your financial institution or credit card company if they have a charge. If they do, it is usually less than a paper check charge. There is no charge to cancel the Automatic Bill Payment at any time.